# Quick Facts

## North Central Regional Transit District

# QUICK FACTS

## NCRTD Mission Statement:

The mission of the North Central Regional Transit District is to provide safe, secure and effective public transportation within North Central New Mexico in order to enhance the quality of life of our citizens by providing mobility options and economic opportunities throughout the region.

## NCRTD Vision Statement:

To be the leading rural public transportation organization connecting communities and enhancing cultural, environmental, social and economic opportunities for the betterment of our region.

## About Us:

The North Central Regional Transit District began service in 2007. It provides fare-free and premium fare-based bus transit connecting communities and pueblos throughout the counties of north central New Mexico including Los Alamos, Rio Arriba, Santa Fe and Taos, as well as the pueblos of Pojoaque, Nambé, Tesuque, San Ildefonso, Santa Clara, Ohkay Owingeh. Picuris and Taos. Further expanding its reach, the signature RTD Blue Buses provide riders with connections to New Mexico Rail Runner, Santa Fe Trails, New Mexico Park and Ride, Los Alamos Atomic City Transit, RTD Chile Line and Red River Miner's Transit.

All of its buses are ADA accessible and equipped with bicycle racks.

The RTD provides service on 25 Fixed and Flex routes, one Demand Response route, one Dial-a-Ride service and complementary Paratransit service in the Taos area.

## FOR MORE INFORMATION, SUGGESTIONS OR FEEDBACK CALL OR VISIT:


**ADDRESS:**
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Española, NM 87532

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Main line: 505-629-4725
Toll-Free: 866-206-0754
Fax: 505-747-6647

**WEBSITE:**
www.ncrtd.org


# RIDERSHIP

## FISCAL YEAR 2017:

(July 1, 2016 – June 30, 2017)

**PASSENGER TRIPS, ANNUAL**
**NCRTD OPERATED ROUTES: 284,285**
**ALL FUNDED ROUTES*: 218,726**

**TOTAL: 503,011**

**Funded routes are those NCRTD funds though operated by Santa Fe Trails and Los Alamos Atomic City Transit*

## TOTAL SERVICE AREA:

**10,079 square miles**

## DAYS OF SERVICE:

The RTD Blue Buses provide service Monday through Friday (excluding certain recognized holidays). The RTD Mountain Trail and seasonal TSV Green route offer service seven-days-per-week (including most holidays) and the Taos Express provides Saturday and Sunday express service.

## COST TO RIDE THE RTD:

The RTD Mountain Trail and Taos Express routes are fare-based premium services. Demand response charges a small fee. All other routes are free.

# STATISTICS

## FLEET: 54

| | |
|---|---|
| *Including:* | |
| 40 Passenger: | 3 |
| 29 Passenger: | 10 |
| 20 Passenger: | 13 |
| 14 Passenger: | 22 |
| 09 Passenger: | 5 |
| 03 Passenger: | 1 |
| Contingency Fleet: | 37% |
| Vehicle Miles Annually: | 1.36 million |

## NCRTD EMPLOYEES: 78

| | |
|---|---|
| Administration: | 13 |
| Operations: | 65 |
| *Including Bus Drivers:* | |
| Full-time: | 53 |
| Part-time: | 6 |
| Maintenance: | 6 |

## FACILITIES:

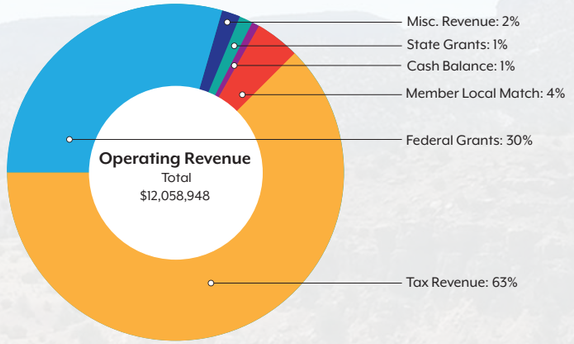
| | |
|---|---|
| Bus Stops: | 419 |
| Bus Passenger Shelters: | 49 |

# FINANCIAL HIGHLIGHTS

The North Central Regional Transit District (District) operated with an adopted Fiscal Year 2017 budget of $12.7 million. Actual revenues were slightly over $12.0 million and equal to expenses resulting in the District having to utilize only $71,687, or 7.6%, of the $937,233 cash balance that had been budgeted.

Revenue from federal and state sources were 31% of all revenues and Transit Gross Receipt Taxes generated 63% of the revenues, the member local match was 4% of the budget, while the remaining 2% came from other sources such as the sale of vehicles, fares, interest, bus advertisements and other miscellaneous revenues.

## OPERATING REVENUES



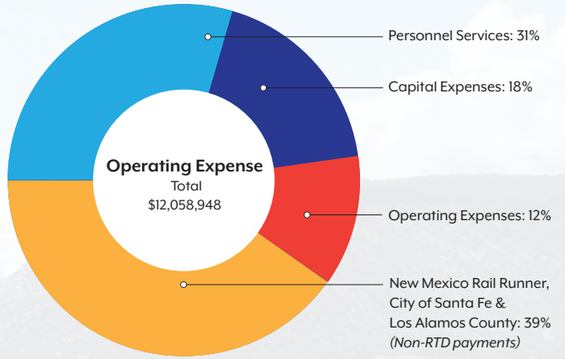

- Tax Revenue: $7,568,341
- Federal Grants: $3,623,558
- Member Local Match: $496,629
- Misc. Revenue: $205,733
- State Grants: $93,000
- Cash Balance: $205,733

Actual Fiscal year 2017 expenses totaled just under $12.1 million

Adopted Fiscal Year 2017 budget of $12.7 million

Transit Gross Receipt Taxes generated 63% of the revenues

## OPERATING EXPENSES


Personnel Services: 31%
Capital Expenses: 18%
Operating Expenses: 12%
New Mexico Rail Runner, City of Santa Fe & Los Alamos County: 39% (Non-RTD payments)
Operating Expense
Total
$12,058,948

- Personnel Services: $3,760,481
- Operating Expenses: $1,465,637
- New Mexico Rail Runner, City of Santa Fe & Los Alamos County: $4,708,159
- Capital Expenses: $2,124,671

Personnel services which consists of salaries and benefits comprised 31% of total expenditures, with operating expenses comprising 12% and capital outlay at 18%. The largest expenditure category at 39% is related to non-RTD payments made to the New Mexico Rail Runner, Santa Fe Trails and Atomic City Transit in Los Alamos County for providing regional services approved by the District Board.

## OVERALL:

For the fiscal year 2016 ending June 30, 2016, Hinkle + Landers, the District's external auditors, expressed an unmodified opinion. The District is expecting an unmodified opinion for FY2017 as well. The FY2017 audit is conducted by Ricci and Company.

The NCRTD Finance department oversees and handles all financial aspects that is inclusive of Accounts Payable, Accounts Receivable, Payroll and maintaining the General Ledger. The Finance Department is also responsible for all the aspects of the District's financial obligations and reporting in relation to grants compliance and procurements.

A high standard of excellence drives the District's Finance Department to provide outstanding levels of support, service and products, and is committed to conforming to the highest level of ethical standards.

## COMMUNITIES SERVED

**PUEBLOS:**
OHKAY OWINGEH
SAN ILDEFONSO
TESUQUE
POJOAQUE
SANTA CLARA
NAMBÉ
TAOS
PICURIS

**LOS ALAMOS COUNTY:**
LOS ALAMOS

**TAOS COUNTY:**
TOWN OF TAOS
TAOS SKI VALLEY
VALDEZ
ARROYO SECO
QUESTA
COSTILLA
RED RIVER
PEÑASCO
TRES PIEDRAS
UNM TAOS-KLAUER
LA LAMA
CERRO
ARROYO HONDO
LAS TRAMPAS
CHAMISAL
RIO LUCIO
RODARTE
VADITO
TALPA
PILAR
RANCHOS DE TAOS

**SANTA FE COUNTY:**
SANTA FE
ESPAÑOLA
ELDORADO
EDGEWOOD
MORIARTY (TORRANCE COUNTY)
SKI SANTA FE
STANLEY
LA CIENEGA
LA CIENEGUILLA
CHIMAYO
GALISTEO
MADRID
TESUQUE VILLAGE
*AND THE FACILITIES OF OÑATE MILITARY COMPLEX (HOMELAND SECURITY, NATIONAL GUARD, TROOP COMMAND) NM CORRECTIONS DEPARTMENT
SF COUNTY ADULT DETENTION CENTER

**RIO ARRIBA COUNTY:**
ESPAÑOLA
EL RITO
OJO CALIENTE
CHAMA
DULCE
TIERRA AMARILLA
CEBOLLA
GHOST RANCH
ABIQUIU
CHIMAYO
CORDOVA
TRUCHAS
OJO SARCO
DIXON
EMBUDO
SANTA CLARA
EL DUENDE
LA PUEBLA
HERNANDEZ
VELARDE

**SAN JUAN COUNTY:**
FARMINGTON
BLOOMFIELD

## NCRTD FY2017 MILESTONES

- The NCRTD Finance department was honored by the Government Finance Officers Association (GFOA) for its FY 2017 Distinguished Budget Presentation. This the highest acknowledgement in government budgeting;
- Installed and launched an advanced Intelligent Transportation System (ITS) on the RTD Chile Line vehicles providing real-time bus locator services accessible by smartphone, tablet or computer, as well as automated passenger counters and vehicle announcement system;
- After a successful pilot program, the RTD Mountain Trail route to Ski Santa Fe and the Santa Fe National Forest expanded its service and has been established as a permanent year-round route;
- The District celebrated record ridership seeing a 6.1% increase in rides and bucking the national trend which saw an average decrease in rides of 5.7%.

## HIGHLIGHTS & HISTORY

**2003**
- New Mexico Governor Bill Richardson and the New Mexico Legislature signed into law the Regional Transit Act authorizing the creation of Regional Transit Districts within the State

**2004**
- The North Central Regional Transit District is the first RTD to be certified by the New Mexico Transportation Commission
- The NCRTD is established with ten member entities

**2006**
- The NCRTD is presented with a comprehensive Service Plan

**2007**
- Consolidation with the Española – Rio Arriba County transit service.
- Service begins in October

**2008**
- Taos County joins the NCRTD now with 11 member entities
- Wins its first Gross Receipts Tax (GRT) election adopting 1/8 of 1% tax

**2009**
- The American Recovery and Reinvestment Act awards $2.5 million in stimulus dollars to acquire the property and building for the NCRTD's future transit center

**2012**
- Dedicates its new headquarters, the Jim West Regional Transit Center in Española
- The Town of Edgewood joins NCRTD

**2013**
- Nambé Pueblo joins NCRTD, now at 13 member entities

**2014**
- Celebrates the 10th Anniversary of its creation
- The Town of Taos joins the NCRTD

**2015**
- The NCRTD receives the Federal Transit Administration Administrator Award for Outstanding Public Service in Rural Transportation
- The District receives the award for New Mexico Department of Transportation Section 5311 Transit System of the Year
- The NCRTD assumes operation of the Taos Chile Line from the Town of Taos and Launches the RTD Chile Line
- As part of its Five-Year Transit Service plan update, initiated system-wide route modifications and enhancements to provide more user-friendly pickup and drop-off times
- The NCRTD Board approves the RTD Mountain Trail Route to provide the first-ever public transportation service from the City of Santa Fe to the Santa Fe National Forest and Ski Santa Fe
- Completes its Long Range Service Plan to provide a blueprint for operations into 2035

**2016**
- Began providing service from the south side of Santa Fe to the La Cienega Valley and Las Golondrinas
- Conducted a new rider survey which saw that 94% of passengers are very satisfied or satisfied with the service

**2017**
- Launched the Jicarilla Route in partnership with the Jicarilla Apache Nation -- a route that provides service from Chama to Dulce and Farmington in San Juan County
- Secured an additional $1.02 million in Transportation Alternatives Program grants towards an ADA Transition plan to bring stops and shelters into compliance

RTD

SERVING NORTH CENTRAL NEW MEXICO

North Central Regional Transit District

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Española, NM 87532

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